



REALIVOBIS
IDEAS THAT WORK

TERMS OF SERVICE REALIVOBIS.

**TRADE NAME OF REALIVOBIS LTD
HE 426863**

Terms of use

GoStatim is the Trade Name of RealiVobis LTD ("the Company", "RealiVobis", "we").

RealiVobis is a company established in accordance with the laws and regulations of the Republic of Cyprus, with company registration no. HE426863 and with a registered address at Georgiou Theotoki 4A 4004, Limassol.

GoStatim website (www.gostatim.com) and its application are the property of RealiVobis, with the website and the visit and use of this website and app presuppose the unconditional acceptance of the following conditions.

By continuing to browse the content of the website, you accept the terms of use as stated below.

Terms of Service of RealiVobis LTD (the "Company") Website and the GoStatim. application

• General Terms

The use of the GoStatim website and app, by each user presupposes his unreserved agreement with the following terms of use, which apply to all the content included on this website. If, users should read these terms carefully before using the services of the website and app and if they do not agree, they should not use the services and their content.

All users are requested to check the content of the terms of use for possible changes. The continued use of this website and the app even after any changes means the user's unreserved acceptance of these terms.

1. Copyright

All website and app design, text, graphics, and settings are the intellectual property of the Company and are protected according to the relevant provisions of Cypriot legislation, European Law, and international conventions.

All rights reserved, any text or image bearing the Company's symbols may be used with permission from the Company. Reproduction in any form of any part of this website's content without the Company's prior written consent is not allowed.

2. Personal data policy

The Company is the controller of the user's personal data and controls the processing of his data on the app. The Company hereby informs users and users acknowledge that they are aware of the following:

2.1. The purpose of this basic processing of the data is to complete the specific order, to communicate with the user and to send informative messages and in general information about purchases he has made, to confirm and identify the user in any necessary case, to inform him about his order and for the economic evaluation of the user.

2.2. The Company also reserves the right to regularly inform the user through telephone communication, e-mail, mobile phone message (SMS), or any other convenient means of communication in his contact details, obtained legally, in the context of the registration and completion of the contract for the purchase of products and its services in the context of their transactional relationship (based on Law 112(I)/2004 in which the European Directive 2002/58/EC was incorporated) and as long as the user does not object to this communication.

2.3. The user has the right but also the obligation to access, correct, and update his personal data and must notify the Company as soon as possible of the contact details as included in Paragraph 7 hereof.

3. Processing and type of personal data – User rights

3.1. The Company will process the user's personal data, as stated by him when creating his account in the data submission form.

3.2. The Company reserves the right to ask the user for additional evidence and/or other information deemed necessary to complete his registration on the app. Any additional evidence and therefore personal data will be processed and kept per the terms and conditions set out herein.

4. User registration on the app:

4.1. To register a user on the app, the applicant must create a user account according to the required procedure. The applicant's personal data (now user) will be kept in the Company's files until he requests their deletion.

4.2. Once a year the Company will ask the user to confirm the correctness of the information it maintains and to update it if there are changes. The user can at any time change or correct his data by contacting the Company and requesting the change.

5. Type of Personal Data

5.1. The personal data that each registered user must provide to submit and/or complete any order through the app are as follows:

- Full name
- Postal address
- Contact Phone
- E-mail
- Date of birth
- Recent valid passport or ID photo (both sides of ID)
- Take a photo of a face (via webcam or mobile phone camera (selfie))

- IBAN number
- Copy of recent pay slip*
- Copy of recent proof of address (e.g., water or electricity bill showing the user's name and address in full) *.

* All documents must be dated within the last six months from the date of account creation on the app.

5.2. The user is informed that the provision of the above mandatory personal data as well as the details of his transactions are necessary and are a prerequisite for the proper execution of the contract. For this reason, the user's consent is not required for this specific processing.

5.3. The bank account details are stored in the Company's storage media and are registered directly in the partner company's secure environment (<https://www.ellinasfinance.com/>).

6. Data Recipients

For the data necessary to serve any of the above processing purposes, the recipients of the user's data can be:

- (a) The competent employees of the Company.
- (b) The respective cooperating supplier in accordance with the purchase agreement.
- (c) The person responsible for delivering the order.

7. Data subject rights:

7.1. Each registered user, as a data subject, may at any time exercise his rights, as provided for in the General Regulation on the Protection of Personal Data 679/2016 EU. and articles 12 to 23 thereof and Cypriot legislation and in particular:

- the right to information and access to the data processed by the Company,

- the right to limit the processing of his data,
- the right to correct or delete part or all his personal data (right to be forgotten),
- the right to object, i.e., to raise objections to the processing of his personal data, and
- the right to data portability.

7.2. To correct and/or complete personal data, or to delete a user, the user can send an email to info@realivobis.com

7.3. The user has the right to withdraw his consent at any time and for any processing of his personal data carried out based on his consent, without prejudice to the legality of the processing based on the consent before its withdrawal.

7.4. In case of exercising any of the above-mentioned rights of the user, the Company will take all possible measures to satisfy the request within (1) one month from its submission. In this case, the user is informed that the minimum necessary of his personal data will be kept, to safeguard the legal interests of the Company.

8. Obligation of Transparency

For any information regarding their data as well as their processing and protection, the user may contact the Company at the email info@realivobis.com

9. Technical protection measures

The Company implements the appropriate technical and organizational measures for, as far as possible, the best protection of personal data against accidental or illegal destruction or loss, alteration, illegal disclosure or access to them and generally their illegal processing (including remote access) as well as to ensure the possibility of restoring the availability and access to them. The Company declares that no other use

of the user's personal data will be made for purposes other than those mentioned in these terms without prior information and, where necessary, his express consent.

10. Modification of terms and conditions

The Company may at any time modify any or all of the terms and conditions contained herein and users will be notified three (3) days prior to the effective date of the new terms and conditions. Users who accept and/or continue to use the website and application will be deemed to have been informed, accepted, and bound by the changes.

11. Violation of Terms & Conditions

In cases of violation of these terms and conditions by any user, the Company can and will take all necessary measures to protect its rights, without excluding the possibility of deviating any user's access to the website and application.

12. Problems that may arise from the use of the website and application

In case of any problems with the website or application, users are requested to inform the Company at the following contact details: info@realivobis.com

13. Final Provisions

13.1. Contracts through online stores are governed by European and Cypriot legislation, specifically by Directive 2013/11/EC, which was incorporated into Cypriot legislation with Law 148(I)2015, which provides for the possibility of electronic resolution of consumer disputes with European Union-wide Alternative Dispute Resolution process for issues related to e-commerce, distance selling, and consumer protection.

13.2. Any dispute that arises and which stems from the contractual relationship between the Company and the user, is competent for its resolution by the competent Courts of Cyprus.

13.3. The protection afforded by the provisions of the Distance Contracts Act, as well as these terms, apply to transactions only with natural persons, who transact for reasons that do not fall within their commercial, craft, business, or independent professional activity.

13.4. If any part of the contract of sale under these terms is found to be invalid or unenforceable by court order, the remainder of the contract will continue in effect. The Company may enter into an agreement for the delegation of its obligations to a suitable third party. Otherwise, the user will not be entitled to assign or transfer his rights or obligations.

14. More Information

14.1. For any further information you need, you can contact the Company via the email address: info@realivobis.com or call any of the Company's legal representatives at the contact details mentioned above.